

ASSESS AND REVEAL



In order to truly understand what an organization needs, the Assess and Reveal process is critical. Our experts will partner with an organization to assess the overall health within the organization and to identify key blocks to engagement and performance.

THE ASSESSMENT

The assessment provides the ability to get to the root of the organizational challenges and can match the appropriate program to include the right balance of theory, application and education. The outcome of the assessment process is to make solid recommendations for the organization. By revealing the core strengths that align with the organizational values we will be able to maximize the group's dynamic and assist the organization achieve the desired outcome.

AFTER THE ASSESSMENT

At the conclusion of our assessment of an organization we will recommend program services that will produce the following outcomes:

- ◆ Turn workplace vision into reality
- ◆ Shift energy in the organization
- ◆ Improve the results of core measurements therefore increasing percentage of reimbursement
- ◆ Decrease complaints in order to decrease the number of unannounced visits by regulatory agencies
- ◆ Improve physician/patient/family communication which results in high levels of consumer satisfaction

- ◆ Increase effective communication between physician/management/staff which will decrease sentinel events
- ◆ Identify potential leaders from within the organization thus increasing success in recruitment and retention
- ◆ Grow the organization to the next level by improving leadership, developing cohesive teams, and creating employee ownership

POSSIBLE RECOMMENDATIONS

Examples of program possibilities include but are not limited to:

- ◆ Design of a leadership development program
- ◆ Development of work teams
- ◆ Development of manager skills
- ◆ Assistance with organizational restructuring
- ◆ Executive and management coaching



