



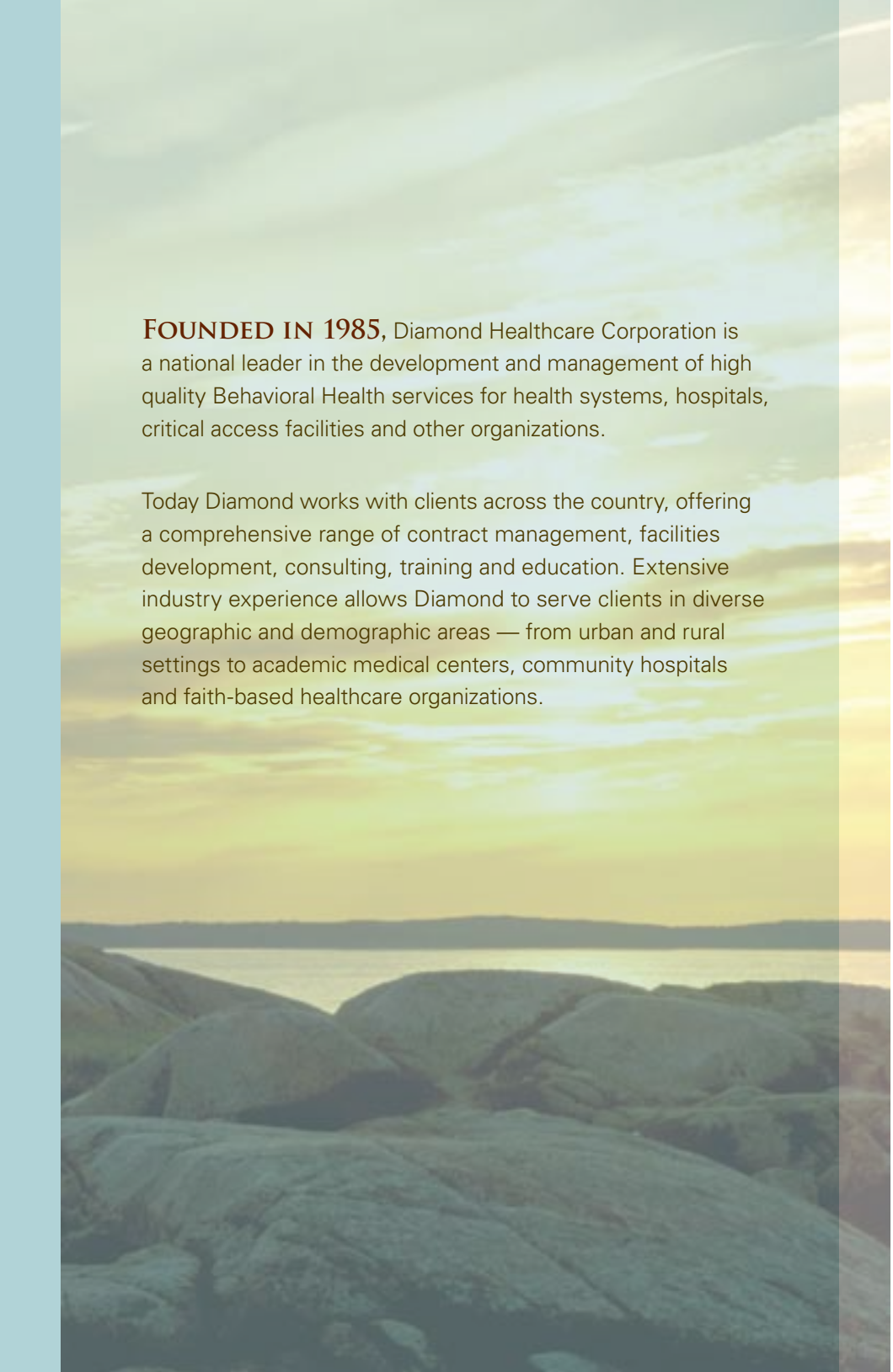
DIAMOND MEANS QUALITY.



## DIAMOND MEANS QUALITY

In more than 20 years of providing Behavioral Health services, Diamond has distinguished itself for exceptional dedication to serving customers, strong focus on community needs assessment and uncompromising commitment to clinical quality. These traits define Diamond's reputation as the leader in developing and managing effective and efficient healthcare programs.





**FOUNDED IN 1985**, Diamond Healthcare Corporation is a national leader in the development and management of high quality Behavioral Health services for health systems, hospitals, critical access facilities and other organizations.

Today Diamond works with clients across the country, offering a comprehensive range of contract management, facilities development, consulting, training and education. Extensive industry experience allows Diamond to serve clients in diverse geographic and demographic areas — from urban and rural settings to academic medical centers, community hospitals and faith-based healthcare organizations.

## THE BEHAVIORAL HEALTHCARE CONNECTION

Behavioral Health has increasingly become an integral and crucial part of contemporary healthcare. The aging of the population, coupled with recognition of the connection between behavioral health and medical, surgical and obstetrical issues, has created new demands...and opportunities. Diamond is uniquely positioned to help health systems and hospitals improve clinical and financial outcomes in this rapidly changing environment.

### CONTRACT MANAGEMENT SERVICES

Diamond is a national leader in the provision of contractual management services to hospitals for inpatient and outpatient services. Managing specialized geriatric programs; adult, child and adolescent services; chemical dependency; and residential treatment facilities, Diamond has the resources, experience and expertise to offer contractual relationships that are tailored to client needs and preferences.

### TELEPSYCHIATRY

Diamond remains at the forefront of healthcare technology, utilizing best practices to offer higher quality services. Telepsychiatry — the use of live 2-way videoconferencing — is one example. Diamond's Telepsychiatry Program brings Behavioral Healthcare services directly to hospitals where clinical staff recruitment is a challenge. Diamond has extensive experience in the development and operation of these services for hospitals in rural communities.

### FACILITIES DEVELOPMENT

In addition to technological advantages, Diamond possesses the financial strength to partner with hospitals in developing Behavioral Health Pavilions. An innovative model enables the hospital to preserve its capital, while creating state-of-the-art Behavioral Health facilities on the campus of the host hospital.

## CONSULTING PRACTICES GROUP



Strategic planning, feasibility studies, operational assessments of new or established programs, clinical and compliance audits and physician recruitment services are all offered as part of Diamond's Consulting Practices Group. Diamond also has the resources to provide timely and helpful consultation regarding Medicare and Medicaid payment systems, Joint Commission surveys and documentation standards.

## REACH EMPLOYEE ASSISTANCE PROGRAM (EAP) AND WORKPLACE SOLUTIONS

In addition to direct service and product-focused offerings, Diamond provides on-site and remote employee assistance programming to hundreds of employers. This includes intake, assessment, counseling and referral assistance for a variety of employee needs. Diamond's EAP professionals can address a multitude of workplace-related issues.

Diamond also provides organizational development services through the REACH Workplace Solutions initiative. Diamond has capabilities in teambuilding, coaching, process design and improvement, work group morale and conflict resolution — all key elements to workplace success.

## DIAMOND UNIVERSITY

Diamond professionals are respected authorities in the healthcare industry and are frequently called upon to address state hospital associations, professional organizations and others, on a variety of current topics. Far-reaching experience in clinical programming, reimbursement, regulations and compliance works to keep clients up-to-date. Whether through personal appearances, Webinars, video or teleconferencing, Diamond can assist clients and organizations across the country through a range of continuing education and training options.

## SPECIALIZED DISEASE MANAGEMENT SERVICES

Diamond's Behavioral Health experience enhances the development and management of specialty clinical services that have a correlation with mental health issues.

Through Outpatient Pulmonary Services, hospitals have the opportunity to continue care begun on an inpatient basis. Offering a continuum based on education, conditioning and maintenance, hospitals can expand existing services while better serving their communities.

Through Sleep Disorders Services, hospitals can establish new or expand existing comprehensive sleep health services that adhere to the American Academy of Sleep Medicine standards.

## WILLIAMSBURG PLACE AND THE FARLEY CENTER

Diamond owns and operates a nationally recognized facility specializing in the treatment of chemical dependency. Williamsburg Place offers patients thorough and effective treatment designed to address their specific recovery needs and help rebuild their lives.

The Farley Center is an extended residential treatment program with specific treatment tracks designed for treating impaired professionals in the healthcare industry. Diamond recognizes the psychographic qualities and needs of medical professionals and the particular challenges of dealing with their addictions by offering support that addresses patient concerns about professional status (such as licensure issues), career management and professional re-entry.



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### DIAMOND'S VALUES AND ETHICS

Diamond's values and ethics define our relationships with our patients and their families, the hospitals and communities we serve — and with one another.

### ALWAYS DO THE RIGHT THING

- Keep all Commitments
- Commit to Honesty and Integrity
- Commit to Quality
- Commit to Service
- Take Responsibility for Your Actions
- Establish Professional Priorities
- Communicate and Disclose
- Promote Personal Respect and Dignity
- Hear and Listen
- Be Productive, Take Pride in Your Work
- Be Happy in What You Do

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